



Understanding Your Electricity Bill

Last updated March 2019

ELECTRICITY RATES are set by the Ontario Energy Board (OEB) and are subject to change every six months (May 1 and Nov 1)

OFF-PEAK PRICING
7 pm – 7 am on weekdays
All day on weekends & holidays

MID-PEAK PRICING
SUMMER: 7 – 11 am & 5 – 7 pm weekdays
WINTER: 11 am – 5 pm weekdays

ON-PEAK PRICING
SUMMER: 11 am – 5 pm weekdays
WINTER: 7 – 11 am & 5 – 7 pm weekdays

DELIVERY CHARGES
This is the cost of delivering electricity from generators to Burlington Hydro, and then to your home or business. This line combines both local distribution* and transmission charges.

ELECTRICITY USAGE HISTORY
Your account history includes a breakdown of TOU electricity consumption by pricing period, a bi-annual snapshot of usage and a comparative of kWh usage from the previous bill and year-over-year.

HST
Ontario's harmonized sale tax applies to electricity charges.

REGION WATER CHARGES & USAGE HISTORY
Burlington Hydro provides water/waste water billing services for the Region of Halton. Water Charges are billed every other month. Rates are reviewed annually. Your account history includes a bi-annual snapshot of usage, comparative year-over-year, and the previous billing period.

CUSTOMER INFORMATION BOXES
Display boxes provide important customer information on pricing periods, safety, conservation programs, and other points of interest to customers and are changed regularly to relay updated information.

Account Number: [REDACTED]
Service Address: [REDACTED]
Statement Date: Jan 23, 2019
Class: Residential

Dec 3, 2018 to Jan 4, 2019 (32 days) - Meter [REDACTED]
Previous: 85429.00 Present: 86395.00 Multi: 1 Consumption: 966.00

Your Electricity Charges

Your TOU Usage

- Off-Peak
- Mid-Peak
- On-Peak

Electricity Usage History

Date	# of days in billing period	Consumption: kWh
Current Bill Jan 23, 2019	32	966
Prev. Bill Dec 19, 2018	28	713
Prev. Year Jan 24, 2018	34	1077

YEARELY SUMMARY

YEAR	kWh	SAVINGS
2018	966	\$158
2017	984	\$169

Electricity

*Off Peak Winter	666.98 kWh x .0650000	43.35
*Mid Peak Winter	107.18 kWh x .0940000	10.07
*On Peak Winter	191.84 kWh x .1320000	25.32
Delivery		42.88
Regulatory Charges		4.16
Total Electricity Charges		\$132.07

Other Charges

H.S.T. REG.# 86829 1980	16.35
8% Provincial Rebate	10.06 CR
Total Halton Region Water Charges	\$90.87

HALTON RESIDENTS: Halton Region provides safe, high quality water for all residents. Learn more about Regional water services and what you can do to protect it by visiting halton.ca/rethinkwater.

Payments since last statement, Thank you. \$104.84
NEW CHARGES THIS PERIOD \$222.94
PAYABLE BY DUE DATE Feb 8, 2019 \$222.94

SAY YES TO E-BILLING ✓
Same Look Same Bill No Paper VIEWmybill
Learn more at: www.burlingtonhydro.com

Yes we can help ease what you spend on electricity.
See what you qualify for at affordabilityfund.org or call 1-855-494-3883.

Halton REGION

Burlington **hydro** Payment Address: PO BOX 4378 STN A, TORONTO ON M5W 3R1
Account Number: [REDACTED]
Service Address: [REDACTED]

Statement Date: Jan 23, 2019
DO NOT RETURN, STATEMENT ONLY.
PRE-AUTHORIZED PAYMENT.

625 49 (N)

0000999900100022294 -

REGULATORY CHARGES
These are pass-through charges for administering and maintaining the wholesale electricity system - It also covers certain costs incurred by local utilities to connect renewable generation.

8% PROVINCIAL REBATE
Since January 1, 2017, the Ontario government has provided an 8% rebate on your electricity costs, equal to the provincial portion of the HST.

ONTARIO'S FAIR HYDRO PLAN
Since July 1, 2017, Ontario's Fair Hydro Plan lowers a typical residential customer's bill by approximately 25% - this includes the 8% rebate introduced in January 2017.

*Before Burlington Hydro can make any changes to its rates we are required to seek approval from the OEB through a rate application process. The Board reviews each rate application independently in a public process and approves the rates Burlington Hydro can charge. For more information on our current distribution rates:

<https://www.burlingtonhydro.com/your-home/rates/electricity.html>

For more information about your **electricity bill**:
<https://www.oeb.ca/rates-and-your-bill>

For more information about **Water Rates**:
<https://www.burlingtonhydro.com/your-home/rates/water.html>

Ontario Electricity Time-of-Use Pricing Periods

